

Ref No. : TCB/CTRAC/GAGASAN/2023-QTR4/21

Date : 9 January 2024

Mr Ng Eng Leong (Director)  
**Gagasan Teguh Sdn Bhd**  
No.29-1 Jln PUJ 3/5  
Taman Puncak Jalil  
Bandar Putra Permai  
43300 Seri Kembangan Selangor

Dear Sir/ Madam,

#### **QUARTERLY REVIEW - CONTRACTOR/CONSULTANT PERFORMANCE REVIEW**

In view of your service, it's our corporate's policy to review your performance on quaterly basis.

The purpose of this performance review is to feedback your service and workmanship performance, whether continuously meeting Tropicana Corporation Berhad's expectations throughout your contract service period.

Our management had reviewed and concluded your performance for on-going project(s) with following grade(s) for the review period from **October - December, 2023 (QTR4)**.

| <b>PROJECT</b>  | <b>EVALUATION STAGE</b> | <b>RATING</b> | <b>GRADE</b> | <b>CATEGORY</b>                           |
|---|-------------------------|---------------|--------------|---|
| Tropicana Aman Phase 5<br>Freesia Low Rise Main<br>Building | Construction            | 77            | A2           | <b>Almost</b><br>meet all<br>requirements |

We would like to congratulate you for your good achievement in meeting our expectation. We trust that this commitment will continuously maintain and further improve your performance in order to sustain greater excellence in days to come.

Kindly speak to our respective Project Manager in detail for areas of improvement needed.

We thank you for the support and look forward to a productive working relationship with your esteemed company.

Your faithfully  
**TROPICANA CORPORATION BERHAD**

ANG SIU PING  
GENERAL MANAGER - PROJECT

Enc : Attachment

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**PERFORMANCE RATING**

| <b>GRADE</b> | <b>CATEGORY</b>                            |
|--------------|--|
| A1           | Meet and <b>exceed</b> requirements        |
| A2           | <b>Almost</b> meet all requirements        |
| B1           | Meet <b>most</b> requirements              |
| B2           |  |
| C1           | Not meet <b>some critical</b> requirements |
| C2           |  |
| D            | Not meet <b>most</b> requirements          |
| E            | Not meet <b>all</b> requirements           |

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